

Extract from personal notes May 2025

Board took an update on Doug Paulley's challenge to the ATP guidance and the levels of compensation, noting he is relentless, but not vexatious. Board heard Doug Paulley has challenged the level of compensation when a booked assistance fails, stirred on by having received £1200 from the Court on injury to feelings on [Vento bands](#). We updated the Board on our actions in response.

Board noted the rail reform proposals are not sympathetic to disabled people and this seems to have spurred people like Doug Paulley on.